

The Isles of Scilly Steamship Group provides an integrated transport and travel service to the Isles of Scilly and other destinations in Cornwall and the South of England.

The group is the leading provider in this field and has achieved this position through the reliability, efficiency and diversity of its operations.

The Group welcomes you aboard, and wishes you a safe journey.

Thankyou for choosing to travel with Scillonian and Skybus.

Isles of Scilly
Travel

0845 710 5555
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Airwaves

Issue 8 - August 2005

Airwaves is the Isles of Scilly Steamship Group quarterly publication and is free to all passengers and customers



Land's End Airport Face-lift

DURING the past 3 months, Land's End airport has received a full face lift to improve services to passengers and make it a more attractive and comfortable space in which to wait for their flights.

With the demise of the café, after the retirement of Rose and Ron, the space has been utilized for Skybus passengers. Walls were knocked through, new

disabled toilet facilities have been installed, and disabled access ramps and new double doors have improved access (including disabled access) on both sides of the building, ensuring easier access for both able bodied and disabled passengers.

The whole area has been renovated and improved, with the new carpet and airport seating

giving it a modern look. The servery area, where the old café hatch used to be, now serves hot food, sandwiches and hot and cold drinks, which can be eaten at the café style tables and chairs. When the servery is closed, normally very early and later in the day, there are two vending machines available for hot/cold drinks and confectionary, so

that refreshments are still available. The changes have been well received by passengers, with regular customers commenting on the bright airy feel, the attractive décor and the lovely café area.

Phase two will see Westward Airways Flying School moving into the old café seating area, with all modern conveniences, and again, light and attractive surroundings in which we hope our members and visitors will be very comfy.

Car parking facilities too have been enhanced with a new security fence and security cameras and the entrance has been improved with a tarmac surface. These improvements give additional security for our passengers' vehicles.



30 Years Service on Scillonian III

THE Scillonian III passenger ferry has many staff that are long serving, but the Chief Steward John Pilkington is being presented with his long service award for having completed 30 years of service.

John is a very keen ship spotter, and can quickly identify a vessel, and tell you who she is currently registered with, and usually the cargo she is carrying as soon as he spots her on the horizon.

He is always ready with a quick joke, and it can be said that he taught Jethro everything he knows!

In 30 years John has served over a quarter of a million bacon rolls, and over 3 million cups of tea. 30 years as a galley slave would be enough for anyone, but John has no plans to leave the Steamship Company.

Andrew May, Chairman said, "John served on board the second Scillonian and has been with Scillonian III since she entered service. Throughout this time he has catered for generations of passengers as well as looking after the needs of the ships' officers and crew. John has displayed great dedication, loyalty and professionalism and so it is with pleasure that on behalf of the company's directors, management and staff, I make this presentation.

Jeff Marston, Chief Executive said, "It is with great pleasure that I can give my thanks to John. Feeding and watering nearly 3 million passengers is quite an achievement. His loyalty and service to the Steamship Company is recognised and valued."



Scillonian Becomes Floating Gallery

Passengers travelling to and from Scilly on the Scillonian III can enjoy the beautiful paintings of the islands by local artist Brian Jay. Brian who has a studio in Lelant, is well known for his fantastic paintings

of steam engines and ships has painted a series of pictures capturing the essence of Scilly, which are currently on display on B deck. "We carry so many people to the Islands and back on board the ship,

that I thought it was an ideal venue to display Brian's paintings. Our passengers love the islands, and especially anything connected with them, so we have made the Scillonian III a floating gallery this season." Said Louise Ramzan, Marketing Manager.



Steamship Group Chairman runs in Tresco Marathon!

FOR the third year in succession Tresco Marathon day saw wind and rain beyond seasonal expectation, for an island with one of the highest sunshine records in the UK and famous for its sub-tropical vegetation and the exotic Tresco Abbey Garden. However, spirits were not dampened and 93 runners completed the course, raising over £50,000 for the Cystic Fibrosis Trust charity.

The event sponsors supporting Tresco Estate were the Isles of Scilly Steamship Co, along with Cornwall Catering 2000, Robinson Reed Layton, and British International. All the sponsors were from Cornwall, all reliant on the hospitality industry and all keen to support this charity effort by

160 Tresco island residents.

Andrew May, Chariman of the Isles of Scilly Steamship company was a late entrant to the event having taken up a



Andrew May on left, working hard at his laps

challenge, made the night before, to run 4 laps of the marathon course. Andrew completed the challenge with relish and in the process raised an additional £3500 of sponsorship monies.

The winner this year was Bob Brown, the endurance runner and renowned pasty eater from Callington in Cornwall. The ladies winner, for the second year

in succession was Sharon Daw, also from Callington. Her time was

3 hours 16 minutes and 38 seconds, creating a new ladies record.

Winner this year of the Katie Llewellyn

award was Heather Hunkin, herself a cystic fibrosis sufferer and hailing from St Austell. The determination that Heather applied was an example for us all. Well done Heather! This year the event was honoured to have Bill Bryson – travel writer and John Burton–Race – Michelin starred chef as our special guests. The Tresco

Marathon came in to being six years ago when Peter Hingston and then Island Hotel manager Philip Callan decided that they would like to raise money for the Cystic Fibrosis Trust, as Peter's daughter Jade, now aged seven, suffers from this debilitating and life-shortening disease. Total funds raised to

date exceed a quarter of a million pounds – not bad for a small island some 30 miles off of Land's End!

The 2006 Tresco Marathon – Tresco's 7th marathon will be run in April 2006.

You can find out more about Cystic Fibrosis and the work of the Trust by visiting www.cftrust.org.uk.

Why don't you stay just a little bit longer?

ON Wednesdays in July and August

Following the success of the longer days on Wednesdays in August last year the Scillonian will be sailing earlier from Penzance every Wednesday in July and August. This means that day trippers will get an additional hour and a quarter on the Islands. Taken together with three Sunday sailings in August

on the 7th, 14th and 21st the Scillonian and her crew will be working hard to provide these extra services, which are expected to book up quickly.

Camel Rock

WILL once again rock St Mary's over the August Bank Holiday weekend. The Isles of Scilly Steamship Group are again delighted to support the event. The Group sponsors the band members, technicians and lighting crews, and give assistance with the freight for all the equipment

that is needed.

This year looks set to be a winner, to help the event be a success, the Scillonian is also operating two sailings on Saturday 27th August, so that campers can get to St Mary's in time to pitch up in the morning and then stroll down to Porthellick.

Day trippers can also take advantage of the long day by sailing at 0630 from Penzance, and not returning until 1700 from St Mary's. The second departure from Penzance is scheduled for 1345.

Wild at sea . . .

PASSENGERS travelling between Penzance and St Mary's on the Scillonian III are being given the opportunity to find out about the birds in the area.

For the fourth year running the Isles of Scilly Steamship Company and the RSPB have teamed up with the aim of showing people the amazing variety of wildlife people can see from the ship.

The initiative is part of the RSPB's Aren't birds brilliant project! - which runs at locations throughout the UK.

Claire Smyth runs the project in the South West of England. She says: 'It's all about bringing people closer to birds and other wildlife, trained RSPB volunteers pass on their knowledge and enthusiasm to the passengers - which hopefully

not only makes their journey more memorable but makes them want to learn more about the creatures we share our environment with on a daily basis.'

Birds such as gannets, razorbills and guillemots are some of those most commonly seen during the journey. Bottle-nosed dolphins, basking sharks and grey seals are also spotted on a regular basis and are firm favourites with both passengers and guides.

Claire added: 'We are very lucky - not to mention grateful - to have volunteer guides that have such wide range of knowledge as to be able to talk not just about birds but seals, dolphins and sharks too!'

As well as sharing their knowledge with passengers, RSPB volunteers

also help conservationists monitor seabird populations. A survey is undertaken by the guides once per month, with a recent survey, counting 80 gannets in the space of one journey.

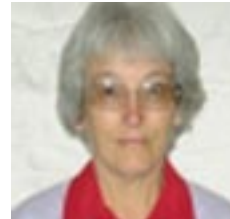
RSPB guides are on board the Scillonian III every Friday in June, September and October and on Wednesdays in July and August. There are also plans for an on board wildlife guide (in the form of a display board) to help people identify what they see when volunteers are not there.

• **RSPB members can travel on the Scillonian III at half price EXCEPT during July and August. For further details contact the RSPB on 01392 432691.**

Steamship Group welcomes aboard. . .



SHARON BRIGHTON our new personnel administrator. She will be assisting the managers with their staff personnel records, recruitment and training plans, as well as providing a secretary service to the CEO. Sharon comes from a food manufacturing business. She enjoys walking and is heavily involved with her husband in the Lions Club in Hayle which raises funds for local charities. Sharon is delighted to have joined the Group, and is keen to get into her new role. We wish her every success with the company.



MAUREEN NICHOLAS who joins us in the St Mary's office as PA to the Chairman, Andrew May. Maureen is originally from St. Ives in Cornwall, she came to St. Mary's in 1972 to work as receptionist at the then named Hotel Godolphin.(now the much restored St Mary's Hall Hotel). She married a "Scillonian" Cyril Nicholas in 1973 and has three grown up children who all live in Cambridge.

We are delighted to welcome **DAN FOSTER** back into the company. Dan originally joined Skybus in July 2003 as a passenger assistant at Newquay Airport. In October SERCO took over the handling functions at Newquay Airport and Dan, along the

other Skybus staff, was transferred to them at that time. In July he was promoted to the position of Lead Agent.



Dan, a keen surfer, was educated at Richard Lander School in Truro and then went on to successfully complete AVCE Courses in both Travel and Tourism and Media Studies. We wish Dan a long and successful career with Skybus.



HOLGER HACHENBURGER Started recently as Quay Manager in Penzance. He moved to the UK in 1996 and worked as company secretary and operations manager for a freight handling company at Heathrow.





Supporting Sport on Scilly

DURING June Skybus were proud to assist both the Isles of Scilly Judo Club and Five Islands School with travel to Cornish and National Sporting Competitions.

The Isles of Scilly Judo Club took 12 members to the Cornish Championships. The junior team (10–16 yrs of age) won Silver only just missing out on the gold and the primary team (8–10 yrs of age) won the bronze medal.

Two weeks later the Judo Club followed this

success when sending four members to the National Judo Championships in Wales. Phil Greenlaw (15), Liam Greenlaw (15), Matt Nash (15), Conner Maybrey (14) and James Hicks (12) competed, gaining exceptional results, all losing to eventual medal winners.

Over the weekend of 25th June the Five Islands School flew 19 children with Skybus to Newquay to experience the 7th Cornwall Youth Games.

There were 1500 young people competing altogether representing various districts of Cornwall. Events included team sports across the board, with Scillonian competitors represented in the High Five (Netball) and athletic competitions with strong performances coming from all individuals that took part.

Well done to all that took part in these sporting events!

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