FAQ's



WHAT ARE THE BENEFITS AVAILABLE TO SHAREHOLDERS?

Shareholders holding greater than 1,000 shares are entitled to 50% discount on Scillonian tickets and 10% discount on Skybus tickets. Shareholders bookings are subject to reduced amendment and cancellation fees compared to brochure fare bookings. The spouse of a shareholder gets the same discount on Scillonian but do not get a discount on Skybus.

COMPANY AGM

Shareholders are invited to the Company's AGM which is held in the Autumn each year. Shareholders will also receive a copy of the annual report in August and an interim trading update in December.

WHO MAINTAINS THE COMPANY'S SHARE REGISTER?

Our share register has been administered by Neville Registrars since 2015. You can find out further information about Neville Registrars online.

WEBSITE: https://www.nevilleregistrars.co.uk/

HOW DO I REQUEST A CHANGE TO MY SHAREHOLDER DETAILS?

Then please contact Neville Registrars

MAIL:

Neville Registrars Limited Neville House Steel Park Road Halesowen B62 8HD

PHONE: 0121 585 1131

EMAIL: denise@nevilleregistrars.co.uk

WEBSITE: www.nevilleregistrars.co.uk/contact

HOW CAN I TRADE SHARES?

You must register to buy or sell shares on the Asset Match platform. Further details can be found at:

WEBISTE: www.assetmatch.com

Contact them to talk you through the processes and procedures required to join the platform.

CALL: +44 (0) 207 248 2788.

HOW OFTEN DO SHARES BECOME AVAILABLE?

Shares are registered for sale on the Asset Match platform and auctions are held quarterly.

I WANT TO GIVE MY SHARES TO SOMEONE ELSE, WHAT IS THE PROCESS?

EMAIL shares@issg.co.uk or contact Siân Matthews.

You will need to provide some details for yourself and the person you are gifting the shares to.

Approval will be sought from the board, following which Neville's will be informed of the transfer. You will need to complete a J30 stock transfer form and send the completed form to Neville Registrars. Please also ensure that you send your original share certificates to confirm you are the shareholder.

MAIL:

Neville Registrars Limited Neville House Steel Park Road Halesowen B62 8HD

PHONE: 0121 585 1131

EMAIL: denise@nevilleregistrars.co.uk

I AM THE EXECUTOR OF A DECEASED ESTATE WHO DO I NEED TO INFORM?

Please contact Neville Registrars (see above) to inform the Registrar of details of the deceased shareholder. They will need;

- The original death certificate
- The original share certificates
- A sealed copy of the grant of probate

On receipt of the above documents Neville Registrars will update the register and send out new share certificates.

To transfer shares to a beneficiary of the estate you will need to update the Register by following the step above. You will need to seek Board approval for the transfer of shares to the beneficiary.

PLEASE EMAIL DETAILS OF THE TRASFER TO:

shares@issg.co.uk

If Board approval is given the Executor will need to complete a J30 stock transfer form and send this with a copy of the sealed grant of probate to Neville Registrars.

WHERE ELSE CAN I SEEK GENERAL INFORMATION ON SHARE TRADING AND TRANSFERS?

If you need further assistance, please contact

EMAIL: shares@issg.co.uk

Or Asset Match

CALL: +44 (0) 207 248 2788 **WEBSITE:** www.assetmatch.com