

Conditions of Carriage - For Pets

Isles of Scilly Travel

Pets are welcomed onboard Scillonian III passenger ferry from Penzance and aboard Skybus aircraft from Land's End and Newquay Airport.

Please note, as the ferry and aircraft can be an unfamiliar place, we do have a few rules to help ensure a safe, smooth crossing for you, your pets, and everyone else.

Pets travelling aboard Scillonian

1. Pets are welcome on the outer passenger decks and the indoor areas but are not permitted in the main deck café, the lower deck or on the seats. Please look out for signs around the ship indicating pet restricted areas. Please ensure pets do not block exits or disabled seating and do not lie in the stairway areas. Guide dogs can access all passenger areas of the ship.
2. Please ensure your pet has had a chance to exercise before boarding. Dogs must be restrained by a harness or collar and on a lead whilst on-board Scillonian.
3. Please clean up after your pet and dispose of your waste responsibly in one of the waste bins on-board. Dog waste bags and dog friendly Queezibics are available to purchase from the café on the main deck.
4. Pets must be booked in advance and cost £10 each way, a maximum of 2 dogs per adult are permitted to travel.

Pets travelling aboard Skybus

1. Pets are welcomed on our Skybus aircrafts that depart from Lands End and Newquay Airport.
2. Your pet can travel in safety and comfort in our RSPCA approved crates. They are suitable for one large or two small dogs, measuring 90cm X 60cm X 60cm. Skybus staff are unable to handle your pet, so please make sure your pet is lifted in and out of the animal crate safely. Please do check the sizes before travelling
3. Please contact Skybus Operations prior to travel to if you are travelling with any other type of pet, to confirm the type of pet carrier or container required for air travel. The carriage of pets aboard Skybus costs £40 per crate each way.

N.B. We may have to refuse travel of any animals posing a threat to the health and safety of passengers, crew and other pets. Passengers are advised that they are solely responsible for the welfare and conduct of their pets. Passengers must stay with their pets at all times. Isles of Scilly Steamship Company Ltd and subsidiaries do not accept liability for damage or injury caused by pets whilst using its premises or modes of transport. In the event of any incident whereby a pet causes alarm or injury, this will be reported to the appropriate authorities e.g. the police.

If further advice is required regarding travelling with pets, please do not hesitate to contact our travel centre on 01736 334220 or ask a member of staff.