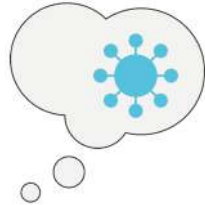


SCILLONIAN III

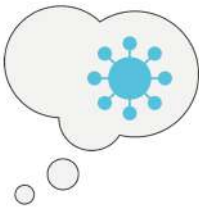
COVID-19 Travel Guidance



We are committed to ensuring the safety and well-being of all our customers and employees at all times.

We have implemented a number of additional measures to ensure your safety throughout your journey with us. Please support our efforts to keep you and our employees safe by cooperating with these instructions at all times.

As these additional measures may increase the time it takes to board and disembark Scillonian III, we ask for your patience at all times. These measures apply to both on the mainland and on the Isles of Scilly.



FITNESS TO TRAVEL

You should not travel if you have any COVID-19 symptoms.

There is no longer a legal requirement for people with COVID-19 infection to self-isolate. However, if you have any of the main symptoms of COVID-19 or a positive test result, the public health advice is to stay at home and avoid contact with other people.



FACE COVERINGS

We recommend face coverings are worn during your sailing on Scillonian III.



HAND HYGIENE

Regular hand washing and/or hand sanitising is an effective way to protect against contracting COVID-19.

To assist in maintaining hand hygiene, hand sanitiser is available on board Scillonian III and on the quays. You are actively encouraged to use these facilities to sanitise your hands.

Your Scillonian III Q&As

What happens if the public health guidance doesn't permit me to travel?

If public health guidance prevents you from travelling please contact us by sending an email to sales@islesofscillytravel.co.uk with details of your travel booking, including your dates of travel and booking reference and our travel centre team will call you to discuss your options:

- Transfer of your booking to a later date within our published timetable on a like for like basis at no charge and holding price of the previous fare
- A full refund

Do I need to arrive early to check-in?

Check-in opens 1 hour 15 minutes before your departure time. Check-in closes 30 minutes prior to departure sailing time.

We would therefore kindly ask that you leave plenty of time to check-in.

My accommodation isn't available; can I get a refund for my transport?

If you are unable to travel due to accommodation being unavailable, then our normal terms and conditions will apply.

If I am delayed overnight is there accommodation available locally?

Isles of Scilly Travel cannot guarantee that accommodation will be available locally.

If I've got symptoms will you transport me?

Passengers with COVID-19 or who are displaying symptoms of COVID-19 will not be permitted to sail on Scillonian III. If you are COVID-19 positive or are displaying symptoms we kindly ask you not to travel.

FACE COVERINGS

Do I need to wear a face covering?

We recommend face coverings are worn during your sailing on Scillonian III.

SCILLONIAN III COVID-19 OPERATIONS

What precautions are employees taking at Isles of Scilly Travel?

Please be considerate to our employees. We are here to help and assist you during your journey. Your safety is our priority which is why we are implementing our COVID-secure measures to protect our passengers and employees.

Do you sanitise Scillonian III?

Scillonian III is cleaned daily. To assist with this we kindly ask passengers to dispose of all rubbish in the bins provided before disembarking.

For the latest information on how your trip may be affected by coronavirus please visit www.islesofscilly-travel.co.uk/coronavirus