

CONDITIONS OF CARRIAGE FOR PETS

Scillonian III and Skybus



Pets are welcomed onboard Scillonian III passenger ferry from Penzance and aboard Skybus aircraft from Land's End and Newquay Airport.

Please note, as the ferry and aircraft can be an unfamiliar place, we do have a few rules to help ensure a safe, smooth crossing for you, your pets, and everyone else.

PETS TRAVELLING ON-BOARD SCILLONIAN III

1. Pets are welcome on the outer passenger decks and the indoor areas but are not permitted in the main deck café, the lower deck or on the seats. Please look out for signs around the ship indicating pet restricted areas. Please ensure pets do not block exits or disabled seating and do not lie in the stairway areas. Guide dogs can access all passenger areas of the ship.
2. Please ensure your pet has had a chance to exercise before boarding. Dogs must be restrained by a harness or collar and on a lead whilst on-board Scillonian III.
3. Please clean up after your pet and dispose of your waste responsibly in one of the waste bins on-board.
4. Pets must be booked in advance and a maximum of 2 dogs per adult are permitted to travel.

PETS TRAVELLING ON-BOARD SKYBUS

1. Pets are welcomed on our Skybus aircrafts that depart from Land's End or Newquay Airport and must be restrained by a harness or collar and on a lead at all times whilst in and around the airport as well as when boarding and leaving the aircraft.
2. Your pet can travel in safety and comfort in our animal crates. The animal crate has an internal area of 75cm (length), 56cm (width) and 70cm (height) with a maximum dog weight per crate of 45.3kg (100lbs). Skybus staff are unable to handle your pet, so please make sure your pet is lifted in and out of the animal crate safely. Please do check the sizes before travelling.
3. Owners are expected to clear up after their pets whilst on airport property and following transport in our animal crates.
4. Please contact Skybus Operations prior to travel if you are travelling with any other type of pet.

PET TRAVEL FARES

Pet travel fares can be found on our website here:

www.islesofscilly-travel.co.uk/plan-your-trip/pets



N.B. We may have to refuse travel of any animals posing a threat to the health and safety of passengers, crew and other pets. Passengers are advised that they are solely responsible for the welfare and conduct of their pets. Passengers must stay with their pets at all times. Isles of Scilly Steamship Company Ltd and subsidiaries do not accept liability for damage or injury caused by pets whilst using its premises or modes of transport. In the event of any incident whereby a pet causes alarm or injury, this will be reported to the appropriate authorities e.g. the police.

If further advice is required regarding travelling with pets, please do not hesitate to contact our travel centre or ask a member of staff.

CALL: 01736 334220 EMAIL: customerservices@islesofscilly-travel.co.uk

Last updated October 2024. The information in this leaflet is subject to change without notice, and the issue of tickets and carriage of goods is subject to the carrier's terms and conditions, which can be found on www.islesofscilly-travel.co.uk. A full copy is available on request.

www.islesofscilly-travel.co.uk

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